HAIR WAXER

Job Description:

A **Hair Waxer** provides waxing services to clients of a salon or spa. A hair waxer generally works on common body areas such as legs for women, and backs for men. However depending on the spa or salon, hair waxers may be required to wax more intimate areas for men and women. Known as a bikini wax, clients may request to have their genitals, anus, and perineum waxed. Waxing is one of the skills used by estheticians.

Job Responsibilities:

* Consulting with clients on options for their waxing needs
* Listening to client needs to determine their preferences.
* Describing different waxing products and their benefits.
* Preparing skin for waxing
* Using the correct type of wax, wax temperature, and waxing technique to remove hair in specific areas of the body
* Performing skin care treatment after waxing.
* Acting as salespersons to sell clients skincare related products.
* Building a personal relationship with clients to ensure return visits.
* Adhering to salon safety and cleanliness standards.
* Managing bookings and welcoming clients into the store.
* Keeping updated on waxing trends and methods.
* Welcome customers and identify their preferences by asking pointed questions
* Recommend wax removal areas, limitations, and skin care
* Apply hair treatment products, as needed
* Form bonds with loyal customers and remember their waxing preferences
* Manage bookings and serve walk-ins
* Ensure tidiness of beauty stations and sterilize tools, as needed
* Cross-sell products or services, when appropriate

Job Qualifications:

* Associates or diploma from a cosmetology or esthetician school required
* Specialty certification as a hair waxer may be required
* Experience as a hair waxer

Opportunities as a hair waxer are available for applicants without experience in which more than one hair waxer is needed in an area such that an experienced hair waxer will be present to mentor.

Job Skills Required:

* Passionate about hair
* Working knowledge of waxing
* Ability to discern which types of wax are appropriate for body area to be waxed
* Working knowledge of human skin and hair anatomy and physiology
* Working knowledge of the effect of waxing on skin and skin care techniques
* Familiarity with industry’s rules and regulations
* Excellent customer service skills
* Good communication skills
* Team Player
* Excellent customer service skills
* Ability to not take customer issues personally
* Good listening skills
* Physical endurance to stand on feet for entire shift
* Cultural competence and ethnic sensitivity
* Willingness to continue building skills through education opportunities